Announcing the Opening of the New Imaging Center

After months of planning and hard work, the new Imaging Center will be open and ready for business very soon! I recently sat down with Marcia Angi, Director of Imaging, and Fred Price, CEO, to talk about the big changes.

Marcia: We have recently seen patient volumes more than double, even without the use of the new machines. In response to this, the Imaging staff has been amazing. Everyone has stepped up and gone above and beyond what is expected. The new staff members from Premier have also been marvelous. Everyone has been working very hard and adjusting extremely well to the big changes.

How will the new Imaging Center, as well as Monroe’s partnership with Premier Healthcare help us to grow and be more involved in the healthcare community?

Marcia: This change has been such a positive experience for Monroe Hospital. Not only is the increase in volumes good for business, but the new Imaging Center brings so much more of the community to Monroe that didn’t even know we existed before. We have been able to show the community that we are here, and we are a really great place.

Now that the Imaging Center is soon to be up and running, what are you most excited about?

Fred: If I had to choose the most exciting outcome, I would say that this project once again shows the strength of our abilities, that the largest physician group in southern Indiana (Premier Healthcare) sees us as a quality healthcare partner and a source of excellent patient care.

What are some key components that have helped Monroe be successful thus far, and will help us to be successful in the future?

Fred: Monroe Hospital has seen significant growth in our physician alignments. Our strategy is quite simple: to provide the highest quality of healthcare, and to do it better than anyone else. Our focus at Monroe is, and has always been, patient satisfaction. We want patients, family members, guests, and vendors to leave our hospital with an experience that has exceeded their expectations. This goal is not the responsibility of the CEO, the physicians, or even a group of employees. Accomplishing this goal takes every team member believing that what we have to offer is a superior product. I am very proud of the hospital and our growing physician network. Incredible thanks to everyone for getting us where we are today. Let’s see what’s in our future.
Congratulations to New Members of Leadership

Over the past few months, there have been several changes in Leadership. Please join in congratulating the following individuals as additions to our team:

Dan Urban joined Monroe on an interim basis in March and has accepted a permanent position as Vice President, Finance and Revenue Cycle. Dan comes to us with a strong background in financial and operational analysis in various healthcare settings. Dan and his wife, Sharon will be relocating to Bloomington from Cincinnati, OH.

Jennifer McCullough has focused her efforts on the physician network for the past several months, and has recently accepted the role of Physician Network Manager. Her primary office is now located at MPC Landmark.

Jamey Murphy joined us in late May as HIM Manager. She is responsible for overseeing Medical Records including Transcription and Coding. She previously worked at Valley Vista Health Systems in Greenwood.

Dion Beaty joined us from Unity Physician Group in March as a Billing Clerk. He has recently been promoted to Billing Supervisor for Patient Accounts.

Staff Accomplishments:

Fred Ackerman has accepted the role of HIM Coordinator

Patty Cardwell has completed a class for continuing education in Coding

Stefanie Kimball has accepted the role of Clinical Lead at our Sare Road practice

Stacy Voliva has been certified by the American Academy of Pediatrics as an ALS course coordinator

Theresa Woodard has passed the NP Boards and will be joining Dr. Schmalz's practice in September

LuAnne Yeatman has passed the LPN Boards

Is your name missing? Please let us know of your recent accomplishment at: newsletter@monroehospital.com
**Summer Anniversaries:**

**One Year**
- Patricia Allen – 9/27
- Geoffery Ayers – 8/16
- Collin Drake – 9/21
- Mary Jane Fleener – 7/29
- Cheryl Hodge – 8/16
- Amanda Kinser – 9/21
- Linnea Nikirk – 9/27
- Anica Lesjak – 8/16
- Colton Moore – 9/7
- Luis Rosas – 9/7
- Lee Sanders – 8/19
- Hanna Steffl – 9/2

**Upcoming Events:**
- 8/3-4 – Nursing Skills Day
- 8/11 – Nursing Skills Day
- 8/15 – Basic Life Support for Healthcare Providers – 6pm
- 8/17-18 – Town Hall Meetings
- 8/18 – Advanced Cardiac Life Support – 9am
- 8/26 – Dr. Matthews’s Retirement Party 2 – 4pm
- 9/1 – Basic ECG Interpretation – 9am
- 9/8 – Basic Life Support for Healthcare Providers – 9am
- 9/12 – Basic Life Support for Healthcare Providers – 6pm
- 9/14-16 – Hospital Disaster Training at the State Training Center
- 9/22 – Advanced Cardiac Life Support – 9am

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**Dr. Matthews’s Retirement**

Dr. Leland Matthews has announced his retirement from practice effective August 31, 2011. Dr. Matthews’s Nurse Practitioner, Michele Yarbrough, WHNP, will continue to see patients through Monroe Hospital. Please join us on Friday, August 26 from 2:00 pm to 4:00 pm at the practice for an open house to congratulate and thank him for his years of service in the community. Light refreshments will be served. We wish Dr. Matthews and his family the best, and he will be missed.

*Photo of Leland and Martha Matthews*

**Arrival of Dr. Steinke**

Monroe Hospital is very excited to announce the addition of Dr. K. David Steinke to our Sare Road practice. Dr. Steinke is a Board Certified Family Practice physician. Prior to graduating medical school, Dr. Steinke taught high school and college. He served in the United States Army for three years. Dr. Steinke attended medical school in Kansas City, Missouri and has practiced in California, Missouri, Wisconsin, and now Indiana. Please join us in welcoming Dr. Steinke to the Monroe team!

*Photo of David and Karen Steinke*

**Welcome Rick Shrader**

Rick Shrader has joined the Monroe Hospital team as the Interim VP of Operations. Prior to joining our team, Rick has over 18 years of healthcare experience holding positions as Controller, CFO, Operations and Compliance. He also founded a healthcare consulting firm in Alabama that provides services nationally. His areas of expertise include revenue cycle and budgets. Rick holds two degrees from the University of Louisiana. He has worked for many healthcare systems and we look forward to his innovative ideas to help Monroe Hospital continue to expand in our market.

*Photo of Rick Shrader, Interim VP of Operations*

**New Location for Human Resources**

As you may have noticed in the past few weeks, your HR Representative, Ellen Prince, has relocated to the hospital. Her office is located in the former gift shop near the main lobby.

“**I am excited to be located in the hospital again where I can interact with the employees on a daily basis. Please stop by with any questions or concerns.”**

*Ellen Prince, HR Representative*
Corporate Challenge

We will be participating in the YMCA Corporate Challenge this year. Events start in early September and continue through October. The hospital will pay the event fees but each employee participating will be required to wear our new hospital t-shirt. If you have not purchased one yet, you can get one from Ellen Prince. You may wear either the green or white t-shirts. Watch your e-mail for additional information on the challenge!

Fred Price, Corporate Challenge 2008

Patient Feedback

“Dear Fred Price, CEO: You can be proud of all the nurses, doctors, aides, food service people, cleaning people, and all other staff. All of the people I came in contact with were very helpful and caring. Monroe Hospital is a great place to be when one needs medical care. Thank you and all of your medical staff”

“I have been very impressed with the high standards and friendliness of the people that work in the hospital. I chose to go to the Emergency entrance for a fall I had at home. I was so impressed with the care I had when I had my upper GI endoscopy, there was no hesitation on my part as to which emergency hospital to go to. Keep up the good work!”

“When my husband was admitted to the hospital, his nurse Brenda Erk was sensational and provided wonderful care to him throughout his stay. She was caring, personable, and professional. She went over and beyond her duties to make sure that we both understood everything that was going on… I feel that my husband got the best care possible, both medically and customer service.”

“My recovery nurse Joni Hardwick was wonderful! She made my hospital visit comfortable and made me feel like she cared about me and helping me with the pain control. She makes the hospital look good!”

Reminder: All employees can still purchase discounted tickets to Holiday World and the Indianapolis Zoo, as well as Monroe Hospital shirts and mugs. Contact Human Resources for more information!

“Have a suggestion for other Monroe Hospital merchandise? Contact Ellen Prince with your idea!”

You’ve asked for it…
You’ve waited for it…

Coming Soon: Monroe Hospital’s new and improved website!

Look for it this fall!

Have a suggestion for other items you would like to see in the newsletter? Email it to: newsletter@monroehospital.com

News in Healthcare

If you are interested in learning about the latest news in the healthcare industry, check out one of the links below:

http://www.nytimes.com/health
http://www.npr.org/sections/health-care/
http://www.ihaconnect.org

>>Login Info: Username – Monroe01 Password - M0nr0e=121